

WHAT LOCATIONS DO YOU SHIP TO?

We ship to Middel East, Gulf Cooperation Council & over the world.

Orders are typically processed and shipped within 1-2 days.

Gulf Cooperation Council: Our average shipping time within the Gulf Cooperation Council is 3-7 business days.

Middel East: Our average shipping time is typically 5-7 business days.

Over the World: Our average shipping time is typically 10-15 business days.

We ship orders primarily through via USPS and FedEx.

HOW DO I TRACK MY ORDER?

Tracking numbers will be sent via email as soon as we ship your order. Please note that external factors outside of our control may delay delivery timing but your tracking number will keep you in the loop. If you have not received your tracking number, please contact us at info@Cyliabeauty.com so we can help!

ARE THERE ANY CUSTOMS FEES OR TAXES?

All prices on our webpage are displayed in USD & SAR with all taxes completely covered on our end. However, depending on your location and laws in your area, you may be liable to pay for duties and taxes once you receive your order. Import taxes, duties and related customs fees may be charged once your order arrives to its destination, which are determined by your local customs office. Please seek additional guidance based on your location and the associated import laws. Payment of these charges and taxes are your responsibility and will not be covered by us. We are not responsible for delays caused by the customs department in your country. For further details of charges, please contact your local customs office.

WHAT'S YOUR REFUND POLICY?

We made our return process as easy as possible! If you don't love our coffee as much as we do, send it back within 30 days for a full refund.

Simply send our team an email at info@Cyliabeauty.com with your order details and we'll have a pre-paid shipping label created for you.